



Maintaining the vision for Virgin Media



Virgin Media is part of Richard Branson's Virgin Group; one of the world's most recognised and respected brands.

Their continuous focus is on minimising the total cost of products and services while improving quality, delivery, and customer service.

Working with Active

Since 2007, Active's partnership with Virgin Media has helped them ensure continuity of work, successful performance and satisfactory completion of projects against agreed timescales.

Active supports the Virgin Media Facilities and Property Maintenance review program across the UK with a proven track record in the delivery and management of procured FM services. Our solution meets the goals and expectations of the Facilities Management teams. And our excellent communication skills, day-to-day working with Virgin Media staff and adherence to Virgin's brand ethos makes us a seamless part of Virgin Media's offering.



"We have to be confident of the quality of service we receive. Active FM's costs are competitive and they are able to react to requests at very short notice, I was confident of the quality of service I would receive. Active FM is professional and friendly with a high standard of customer service. Our requirements are met time and time again giving me the confidence to continue working with Active on our forthcoming projects".

Area Facilities Manager, Virgin Media